Downtown Baltimore

Days of Operation
The No. 215 line operates Monday thru Friday. It does not operate on Saturdays, Sundays, and the following observed holidays:
Periodically, the MTA will operate Commuter Bus Services on reduced schedules in an effort to accommodate fewer riders when demand for these buses is significantly lower.
Trips marked with "S" denote the "Special Service Schedule." On Special Service Days, only those trips designated with the "S" will operate.

Connecting Transit Services
MTA Metro Subway at Charles St. & Baltimore St. (Charles Center) & Johns Hopkins Hospital.
MTA Light Rail at Lombard St. & Howard St. & Cromwell Station Light Rail
MTA Local Buses at all Downtown Baltimore stops.

Wheelchair Accessible Service
All coaches are wheelchair accessible.

Additional Service
MTA 2012/14 at Cromwell Station Light Rail
Annapolis Trolley Green, Fred, Brown, Yellow & Gold Routes @ Westfield Mall. Also the Green, Gold & Orange Routes in Downtown Annapolis.

Fares
- From Downtown Baltimore and Cromwell Station to Annapolis is Zone 3.
  - Zone 3
  - One Way – Full Fare: $5.00
  - One Way – Senior/Disability Fare: $4.00
  - Ten Trip – Full Fare: $50.00
  - Ten Trip – Senior/Disability: $40.00
  - Monthly Pass Full Fare: $170.00
  - Monthly Pass – Senior/Disability: $136.00
  - TransLink Card (refer to translinkdirect.com for pricing)

- Commuter Bus Ticket Sales
  - Commuter Direct
  - Email: MTA-CommuterDirect.com
  - Phone: 410-697-2312
  - Only cash one-way fare using exact change may be purchased on the bus. No change will be given if you overpay.
  - Ten-Trip Tickets and Monthly Passes can be purchased from Commuter Direct.
  - MTA Commuter Choice Maryland Vouchers are accepted on this service.
  - Reduced fares are available for senior citizens (65+), persons with disabilities, and Medicare Cardholders. To be eligible, you must show one of the following: a valid MTA Senior/ Disability photo ID card, or any valid government issued photo ID with proof of age, or a valid disability ID from another transit agency with any valid government issued photo ID, or a Medicare card with any valid government identification.
  - TransLink Cards allow for unlimited use of MTA Commuter Bus for the indicated zones, National, Metropolitan, and Ride-On during the indicated month.

MTA Telephone Numbers
Information
(410) 539-5000 or 1-866-767-NDTA
www.mta.maryland.gov
E-Mail: Commuter Line commuterbus@mta.maryland.gov
TTY (hearing/voice-1800-656-5650) (410) 339-3497
Directory Assistance
1-888-218-2267
Commuter Choice Maryland Info.
(410) 767-8146

Other Telephone Numbers
Academy Express, LLC
(410) 391-8700
(301) 720-9553
Annapolis Transit
(410) 263-7964
Commuter Direct
(410) 697-2212

MARKED AND DEPARTMENT OF TRANSPORTATION MARYLAND TRANSIT ADMINISTRATION

Baltimore, Maryland 21202-0114

From your mobile phone, text the keyword or voice command "Help" to 55247. This service is available in English and Spanish.

YOUR RIDE IS HERE.
Weather & Emergency Plan

In the event that adverse weather conditions necessitate a change or deviation in the morning schedule, announcements will be made on radio stations WBAL (1090 AM Baltimore), WMAL (930 AM Washington), and WJZ (1230 AM Baltimore). If the morning service does not operate, then the afternoon service will not operate.

Should the U.S. Office of Personnel Management authorize an early release of federal workers due to inclement weather or miscellaneous events, the MTA will determine if coaches are available to depart according to a modified schedule.

Commuters should understand that the MTA requires sufficient advance notice in order to mobilize coaches for early departures with individual service providers.

If the early release is:
• Before 1:00 p.m., buses will depart at 1:00, 2:00, and 3:00 p.m.
• Before 2:00 p.m., buses will depart at 2:00, 3:00, and 4:00 p.m.
• After 2:00 p.m., buses will operate on their regular schedules

Standby Policy

For the safety of our riders, the MTA prohibits standees on commuter buses except under the following circumstances:
• If the last evening bus has a full, seated load.
• To accommodate passengers from another bus that has become disabled en-route, or
• In emergency situations, such as severe inclement weather or civil defense events.

Please note that a patron’s need to reach his or her destination by a certain time is not considered an “emergency” for these purposes. Drivers are required to enforce this policy and to deny boarding to additional passengers once the bus has achieved a full seated load.