

Academy Travel Policies

In an effort to accommodate you and make your travel with us as pleasant as possible we have outlined parameters for your travels.

This overview is for your assistance and is not limited to any and all other applicable sources of law or guidelines that be published in other sources.

It is the policy of all *Academy* companies to comply with the Americans with Disabilities Act (ADA) and provide accessible service to all passengers and help make your trip as pleasant as possible.

Animals: Our policies prohibit animals on board our buses; however the exception is any ADA assistance animal.(see below ADA rule)

A “service animal” is any guide dog, signal dog, or other animal individually trained to do work or perform tasks for the benefit of an individual with a disability, including, but not limited to, guiding individuals with impaired vision, alerting individuals with impaired hearing to intruders or sounds, providing minimal protection or rescue work, pulling a wheelchair, or fetching dropped items. 28 C.F.R. § 36.104.

The ADA does not limit the kind of animal that can provide service or the types of tasks or work a service animal can perform.

All service animals are the sole responsibility of the owner and must be in control with a leash, carrier, or other restraints that are appropriate. Any damage to the bus or clean up required is the responsibility of the owner of that service animal. Service animals cannot travel in the aisle or occupy a seat that may otherwise be available to other passengers. Service animals will not be transported in the luggage compartments under the bus. *Academy* will not transport any animal that is considered a threat to the health and/or safety of other passengers or *Academy* personnel.

Oxygen: Oxygen containers are a fire and explosion hazard. Personal use containers (those carried with the person either on wheels or as baggage) while in active use, are allowed on the bus.

The containers are not to consume any seating otherwise available to other passengers or be kept in the aisle. Up to two spare containers per person will be transported free of charge but are to be equipped with protective cases and safety caps and securely stored in the baggage compartment. We will not carry oxygen containers without safety caps and installed.

Mobility Aids: Mobility aids for persons who require their use but are ambulatory, can load such apparatus in the baggage compartment of the bus, space providing. Such apparatus is not to be brought into the passenger area of the bus unless using a lift equipped bus with space designated for mobility aids and the person remains in the apparatus, the exception being canes or walkers that can be folded and kept with the passenger or fit in an overhead baggage area. Maximum size/weight of any mobility aid is limited to 200 pounds and 33"x33"x48". The onboard lift can only be used where such space and location allow. We will do our best to accommodate your requests but such requests will be subject to our ability to deploy the lift in any given location or condition outside the control of our operations.

Capacity: Each lift equipped bus has a maximum capacity to hold two occupied mobility aids. Some smaller model units will have a capacity of one mobility aid. The weight limit of the lift is 600 pounds including the occupant and the mobility aid. 48 inches in height and 30 inches wide is the maximum dimensions of any mobility aid to be secured with an occupant inside the passenger compartment.

Assistance: *Academy* will assist you as best as can be accommodated with your request. Please advise the driver on scheduled service operations and advise your sales agent at the time of booking your charter. We will assist you where possible but will not provide assistance of a personal nature. If you have such needs, please arrange to travel with a companion.

Baggage: *Academy* does not check baggage. Any baggage/personal property brought onboard or stored in the luggage compartments is transported free of charge. *Academy* assumes no responsibility or bailment for any luggage/property. You are responsible to take all property with you when departing the bus at any time for any reason.

No claim for lost, stolen, damaged property will be accepted for any reason by any person except where it is proven that such damage or loss was due solely to the gross negligence of *Academy* and such property loss can be reasonably evidenced and supported. Any such claim will be limited to \$250 per incident. Carry-on bags are limited in size to those that easily fit in the overhead baggage area in the passenger area or under your seat. All other bag(s) will be stored in the luggage compartments under the bus. Bags are limited to one bag per passenger, unless storage room in/under the bus is available. Each bag stored in the luggage compartment is limited in size to 24" x 36" and weighing no more than 75 pounds. Any item or luggage larger or heavier will be accommodated only where possible, based on space and ability to move/store such items. The right to accept or refuse any item is the sole discretion of *Academy* personnel.

Prohibited Items Onboard: Firearms, ammunition, any hazardous, caustic, radioactive, or flammable material of any kind. Any item emitting an odor, any food products, any biohazard of any kind, any knives or any kind of weapon, any illegal material or item of any kind as described by any state or federal law as such, any item of any kind that may cause damage or harm to a person or property. Electric cigarettes are prohibited onboard. *Academy* personnel have the sole discretion to refuse any item aboard any bus/coach. If you have questions, contact *Academy* BEFORE you travel.

Conduct : All passengers aboard our coaches are expected to act with restraint and courtesy toward other passengers and *Academy* personnel, especially your driver. Any misconduct that may be construed as interfering with the comfort or safety of other passengers or the driver will be grounds for removal from any coach at anytime with no ticket refund. Police will be summoned in the event of an incident where such assistance is required or may be interpreted as such by *Academy personnel*. It is a federal offense under the US Patriot Act to interfere with the operation of any bus or threaten or interfere with the driver. It is *Academy* policy to prosecute any offense that is a threat to our passengers or employees. Smoking/vaping, eating and drinking are prohibited onboard. Please refrain from using audible music players or other devices that maybe overheard by other passengers or the driver. Please use

earphones where such equipment is used. If you use your cell phone, please keep the conversation short and quiet. Do not speak to our driver while the coach is under operation unless such communication is required as to your travel accommodations. As a common carrier, you may be recorded by audio/video equipment at any time for the safety of our operations.

Child Safety Seats: Passengers are welcome to use their own child safety seats onboard our equipment. It is your responsibility to ensure that such seats are approved for use onboard buses and that you bring any and all additional equipment that may be required to properly use such seats such as safety strapping and belts. *Academy* does not provide strapping or other child safety seat required equipment. The use of such safety seats may require the purchase of a second ticket. Contact your *Academy* representative BEFORE travelling.